

MERCIER ORCHARDS

JOB TITLE: Register Sales Associate

DEPARTMENT: Market

REPORTS TO: Market Manager

EFFECTIVE DATE: March 2021

The following reflects management's definition of essential functions for this job; however, does not restrict the tasks that may be assigned. Management may reassign duties and responsibilities to this job at any time due to the evolving nature of the operation.

Duties & Responsibilities:

- ALWAYS check ID before charging for alcohol
- Acquire and maintain thorough knowledge of product line, specifically pricing and location
- Greet all Mercier Guests and provide exceptional service
- Enthusiastically educate customers about products and events
- Answer questions and/or promptly seek out a reliable source to secure answers
- Knowledge of store layout and product placement
- Handle routine sales transactions which include operating cash register
- Assist with display and stocking of items
- Maintain cleanliness of product and Register area
- Help with special Market events on and off-site as needed

Qualifications:

- Retail sales experience and basic knowledge helpful
- Excellent customer service skills
- Detail-oriented
- Commitment to excellence and exceeding customer expectations
- Excellent oral communication and presentation skills
- Strong organizational and problem-solving skills
- Ability to manage priorities and workflow
- Professional appearance and demeanor
- Ability to understand and follow written and verbal instructions
- Maintain high standards of quality control, hygiene, health and safety
- Versatility, flexibility and a willingness to work within changing priorities with enthusiasm

Physical/Mental Requirements: Must be at least 18 years of age Must be able to bend, squat, climb, push, stoop and crouch Must be able to stand and walk for extended periods as required by job duties Must be able to lift up to 40 lbs. Coordinate multiple tasks simultaneously