

MERCIER ORCHARDS

JOB TITLE: Produce Sales Associate

DEPARTMENT: Market

REPORTS TO: Market Manager

EFFECTIVE DATE: March 2021

The following reflects management's definition of essential functions for this job; however, does not restrict the tasks that may be assigned. Management may reassign duties and responsibilities to this job at any time due to the evolving nature of the operation.

Duties & Responsibilities:

- Always keep shelves stocked with fresh fruits and veggies
- Acquire and maintain thorough knowledge of our farm fresh produce
- Greet all Mercier Guests and provide exceptional service
- Enthusiastically educate customers about our fruits and vegetables
- Answer questions and/or promptly seek out a reliable source to secure answers
- When able, help guide customers through the process of selecting and purchasing produce
- Assist with display and stocking of produce and produce related product
- Maintain cleanliness of product and Produce area
- Represent produce at all times wherever you go in Market

Qualifications:

- Fruit and vegetable basic knowledge helpful
- Excellent customer service skills
- Detail-oriented
- Commitment to excellence and exceeding customer expectations
- Excellent oral communication and presentation skills
- Strong organizational and problem-solving skills
- Ability to manage priorities and workflow
- Professional appearance and demeanor
- Ability to understand and follow written and verbal instructions
- Maintain high standards of quality control, hygiene, health and safety
- Versatility, flexibility and a willingness to work within changing priorities with enthusiasm

Physical/Mental Requirements: Must be at least 15 years of age Must be able to bend, squat, climb, push, stoop and crouch Must be able to stand and walk for extended periods as required by job duties Must be able to lift up to 50 lbs. Coordinate multiple tasks simultaneously